



DISCRIMINATION IS AGAINST THE LAW

Orthopaedic Associates, Inc. (“OAI”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OAI does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OAI provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;

OAI provides free language services to people whose primary language is not English, such as:

- Information translated in other languages

If you need these services, contact OAI’s Compliance Officer.

If you believe that OAI has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- OAI’s Compliance Officer: Allan A. Fentner
- Mailing Address: 24723 Detroit Rd., Westlake, OH 44145
- Telephone number: (440) 892-1440
- Fax: (440) 892-4709
- Email: administrator@oaidocs.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, OAI’s Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<p>ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call (440) 892-1440.</p>	<p>ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (440) 892-1440.</p>
<p>注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (440) 892-1440</p>	<p>주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (440) 892-1440 번으로 전화해 주십시오.</p>
<p>ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (440) 892-1440</p>	<p>اللغة اذكر تتحدث كنت إذا: ملحوظة (440) 892-1440، بالمجان لك تتوافر في اللغة المساعدة خدمات فإن برقم اتصل</p>
<p>ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (440) 892-1440</p>	<p>ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (440) 892-1440.</p>
<p>ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (440) 892-1440.</p>	<p>Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call (440) 892-1440.</p>
<p>注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(440) 892-1440まで、お電話にてご連絡ください。</p>	<p>CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (440) 892-1440</p>
<p>XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa (440) 892-1440</p>	<p>AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel (440) 892-1440.</p>
<p>ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la (440) 892-1440.</p>	<p>УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером (440) 892-1440.</p>